

State Authorization – Complaint Process

San Diego Mesa College is committed to an educational environment that is free from interference and disruption, and that fosters equity and mutual respect.

The following administrative processes are available to Individuals who believe that they have been treated unfairly or that their rights have been violated:

1. Student Rights, Responsibilities and Administrative Due Process: [Policy 3100](#)
2. Student Grievance: [Procedure 3100.1](#)
3. Student Discipline: [Procedure 3100.2](#)
4. Honest Academic Conduct: [Procedure 3100.3](#)
5. Prohibition of Harassment: [Policy 3430](#)
6. Nondiscrimination: [Policy 3410](#)
7. Fraud/Whistle Blower: [Policy 6125](#)
8. Grade Challenge: [Procedure 3001.2](#)

Most complaints, grievances or disciplinary matters should be resolved at the campus/district level. If a complaint does not fall into one of the categories above, the complaint should be addressed in writing to the college President at the following address:

Dr. Pamela Luster, President
7250 Mesa College Drive, A-104
San Diego, CA 92111

Individuals are strongly encouraged to make every attempt to resolve matters through the appropriate administrative processes. Matters that are not resolved internally may be processed by using the following agencies in the order described below.

- The Accrediting Commission for Community and Junior Colleges (ACCJC) at <http://www.accjc.org/complaint-process> if your complaint is associated with the institution's compliance with academic program quality and accrediting standards. ACCJC is the agency that accredits the academic programs of the California Community Colleges.
- If your complaint does not concern the California Community College's compliance with academic program quality and accrediting standards, you may contact the California Community College Chancellor's Office by completing the web form found [here](#).