



# Student Tech Support

PCab Report 9/1/20

---

# Technology Requests

- Mesa has a limited supply of laptops that we are checking out to students in need. Click here to request information about availability.

[bit.ly/MesaLaptopCheckout](https://bit.ly/MesaLaptopCheckout)



# Student Technology Checkout Status

- 955 requests\*
- EOPS, CalWorks, Architecture, Fashion, other
- Current Request/status
  - 107 students contacted to pick up
  - 173 contacted for waitlist
  - 55 received
  - 3 check ins (57 pending)
- Other Tech checkouts
  - 1 webcam
  - 9 hotspots
- Other Requests
  - 27 hotspots
  - 2 calculators
  - 8 DocCams



---

# Inventory and Production

- Current 'in-queue' wifi hotspots: 12
- Current 'ready' laptops: 42
- Current 'ready' Chromebooks: 5
- Current 'in-queue' laptops: 60
- Current 'in-queue' Chromebooks: 14
- 75 new HP units delayed from early August to mid September
- Laptop/Chromebook production rate changed from 5/day to 10/day





## Employee Requests



### **TECHNOLOGY REQUEST FORM**

<http://www.sdmesa.edu/college-services/administrative-services/tech-support/technology-request-form.shtml>